



# 2020 UPDATE

Since the year end (31 March 2020) we have seen unprecedented upheaval due to Coronavirus and lockdown measures, and so to supplement our 2019/20 Annual Review, we have also prepared an interim update covering our more recent response to the emergency.

## COVID RESPONSE: TIMELINE

**End March** - Government lockdown guidance stipulated that education provision for vulnerable students continue. The majority of OC's students fall under this definition and our centres remained open. We knew that our students would need the continuity and support we offer at this time more than ever.

**April/May** - We adapted our service delivery to the new demands of social distancing and the extraordinary circumstances for our students and their households:

- **Communication:** on a daily basis we reached out to parents / carers and our local partners, to plan activities with students.
- **Delivery:** activities were adapted to social distancing with 1:1 activities and workshop sessions in groups of 2 or 3.
- **Engagement:** we provided transport and key worker visits. For those socially isolating, we continued to stay in contact via phone or instant messaging.

**Easter holidays** - We continued to have a core of our more vulnerable students attending.

**June / July** - We continued the revised model of delivery throughout the Summer term.

**August** - over the Summer holidays, some of our more vulnerable students continued to attend

**September** - the new term has begun with more returning students eager to engage.

## A PLACE TO BELONG

We were able to keep our doors open through lockdown when many other schools and providers did not. This was due to our responsive/flexible operation and our existing lines of communication with families and other agencies.

This could not have been achieved without the nature of our open workshop spaces and most importantly our team's dedication and commitment.

With space in demand, we were able to welcome new students and extend the number of days per week for existing students.

## SUMMER TERM STATS

We began the Summer term with 41% of our pre-Covid cohort. By the end of the Summer term this had recovered to 76%.

Nationally, vulnerable students attendance rates averaged 4% to 25% over the same period.

OC students attended over 425 days, where 1152 activity sessions were delivered.

For those students attending OC, average attendance was 91%.

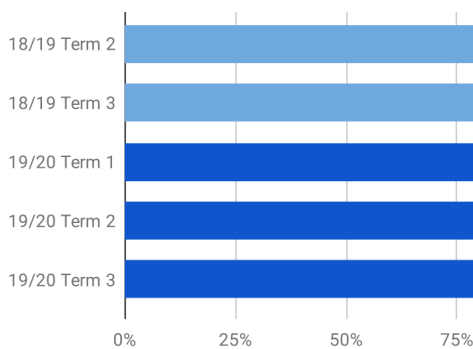


# 2020 UPDATE

With the completion of the Summer term 2020, we also have a further update on the results from our 'Measuring The Good' impact measurement

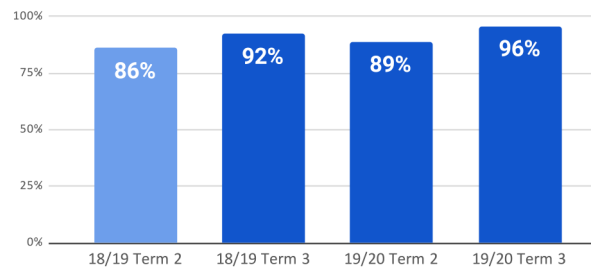
## YOUNG LIVES CHANGED

### Participation Tracking attendance



**95%** average attendance on OC programmes since 2018

### Engagement 1:1 survey with beneficiaries

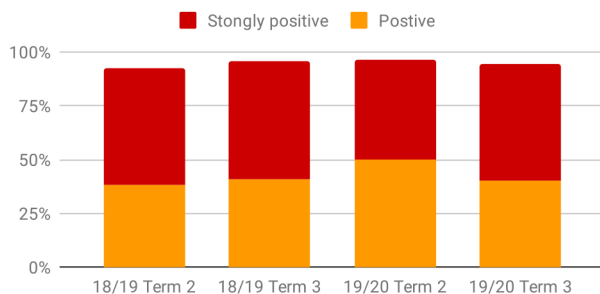


**91%** How do I feel about myself?  
the average % of students who agreed with positive statements about feeling useful, doing something valuable and being proud of what they have achieved.

## A PLACE TO BELONG

### Passionate Care 1:1 survey with beneficiaries

1:1 survey which measures how our beneficiaries are feeling about coming to OC. Young people choose from a range of nonhierarchical statements e.g. 'I learn new skills', 'It's boring here', etc.

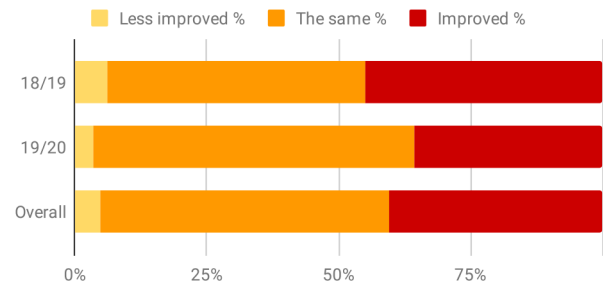


**95%** of student responses were for positive statements

**52%** of those being strongly positive

### Helpfulness Survey of parents / carers

Annual survey where parents / carers give us feedback on behaviour in the home. Parents are asked about a range of behaviour, e.g. helpfulness, cheerfulness, remaining calm or being organised.



**95%** of parents / carers tell us they see the same or improved behaviour in the home.

**40%** of parents / carers report improved helpfulness, with an emphasis on better behaviour and being more calm.



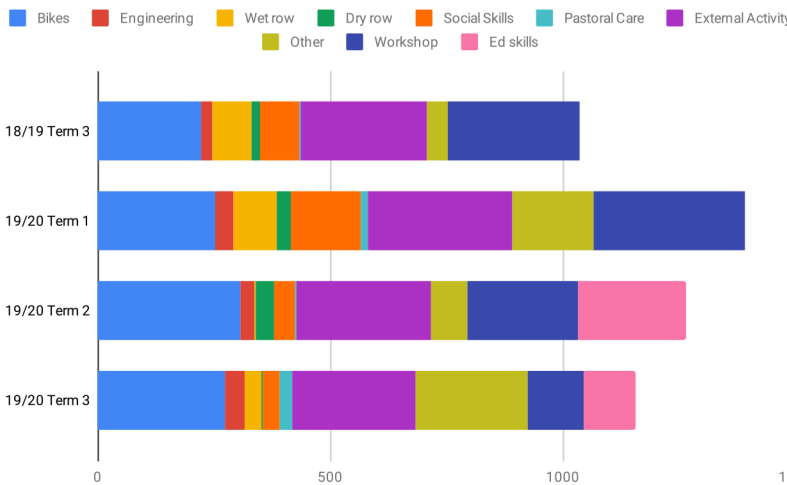
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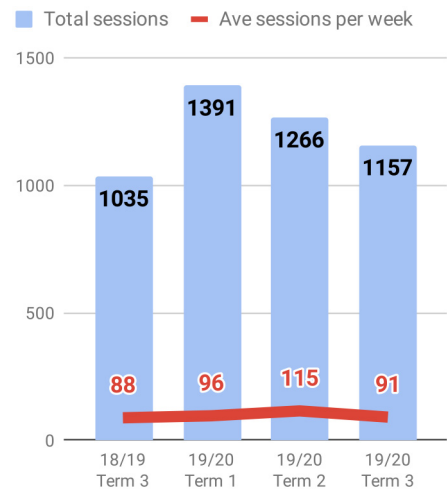
## SCALE & REACH

### 3814 participation sessions in the year 2019/20

Programme split

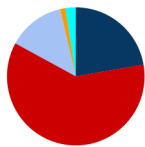


Volume of sessions delivered



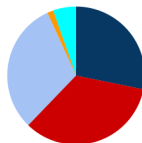
## CONTINUITY

Total income 17/18:  
**£326,579**  
Funding mix



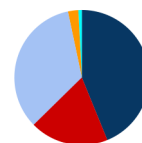
● Commissioning ● Donations  
● Grants ● Social Enterprise ● Other

Total income 18/19:  
**£462,141**  
Funding mix



● Commissioning ● Donations  
● Grants ● Social Enterprise ● Other

Total income 19/20:  
**£510,614**  
Funding mix



● Commissioning ● Donations  
● Grants ● Social Enterprise ● Other

### Reputation

- Staff focus group in half term meetings
- Quarterly trustee meetings

### Resilience

- Senior management review of governance and strategy underway